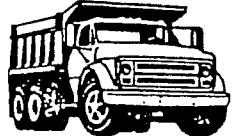




# FIRST RATE EXCAVATE, INC.

1500 E. 39th ST. N.  
SIOUX FALLS, SD 57104



S.D. One Call  
Larry Engleth

Complaint OC03-009

Concerning project e 6408 E. Streetcar  
Circle - Locate #0 031910295

We had called for locates on this project and were not intending to start for a couple of days. What happen on project the employee was sent to could not be done so he moved onto this project not knowing that locates were not completed. The employee saw marks on the project not knowing that they were not the latest marks. Previous locates were on this project when we dug the basement. Rural water may also have call locates when they put in rural water.

We always call for locates on our projects, in fact we are one of the largest, in the state on call in S.D independent projects.

We have always tried to follow the guidelines on the One Call System. Our employees will not dig if they don't see clear marks or marks. We were not trying to disregard any rules.

Larry Engleth